



## Where Reality is Respect, Appreciation, and Fulfillment



### **FROM OUR VICE PRESIDENT, COMMUNITY DAY SERVICES:**

Since staff members Ron and Kelly left, things have been kind of turbulent here, as families have been able to see. There is no denying that fact; and it has put a strain on those families that have pitched in to help pick up the slack with drop offs and pick ups.

I have tried to hire people for full-time and part-time day program, as well as for driving to no avail. Almost comically so, if it wasn't that this is keeping us short-staffed and chaotic. People set up interviews and then don't show up. Never to be heard from again. Or, they show up, go through the interview process, and even pass the background checks...only to be offered the job and ignoring us. Never to be heard from again. And, then there are those cannot pass our required background checks. This has been an ongoing, and extensive, problem, and one that I am trying to overcome.

On behalf of myself, and the rest of the staff, I would like to sincerely thank the families for your ongoing patience and understanding.

With that being said, we have made some positive moves forward, such as hiring and now completed the DSP training requirements for Randall. He is a great addition to the day program. Everyone really seems to like him, and responds well to him.

We are moving forward, even if it is slowly. To quote Mark Twain,

“The secret of getting ahead is getting started.”

That's just what we are doing...getting started. There is still a lot of road left to travail, and things to achieve.

For the short-term, the things that we are going to work on during this fiscal year:

1. Growing our census by at least 3-4 full-time individuals served. We really need to get our name out - maybe even on social media!? After all, if we cannot reach the people, how can they reach us?
2. More community integration. This will be a tough challenge, because we need the staffing levels to do this. But, for now, we can at the very least resume shopping outings and other small trips while we work on larger scale outings for the future.

Thank you for being a part of the journey so far, and for accompanying us on the road ahead, together hand in hand, one foot in front of the other. We will get there.

*Thank you, Zachary Slaughter*

## UNRESTRICTED CONTRIBUTIONS: March through June, 2018

*IN MEMORY***Dave Allison**

Penny Anderson  
Paul and Cindy Habura  
Rhonda Mack

**LeRoy Behrens, Jr.**

Paul and Cindy Habura

**Margaret M. Brandl**

Paul and Cindy Habura

**John Brandt**

Penny Anderson

**Jo DiPrima**

Richard DiPrima

**Kathy DiPrima**

Nancy Brockmeier

**James Giacalone**

Roger and Sandy Davis

**Bernadene Giannotti**

Nancy Brockmeier  
Richard Haas  
Ray and Genie Urick

**Albert Mitton**

Roger and Sandy Davis

**Kelly Mulkerin**

Roger and Sandy Davis  
Susan Metty  
John And Dee Mulkerin

**Bud Sugrue**

Roger and Sandy Davis

**John Sugrue, Sr.**

Roger and Sandy Davis

**Lisa Vetter**

Roger and Sandy Davis

*IN HONOR***Kara Altman**

Michele Gronke

**Brooke Davis**

Steve Domzalski  
Ron and Sue Metty  
John and Dee Mulkerin

**Roger and Sandy Davis**

John and Dee Mulkerin  
Bob and Donna Resuali  
Mark Samuel

**Patricia Ellington**

Roger and Sandy Davis

**Collin Grzywa**

Mark and Lisa Grzywa

**Bonnie Habura**

Tracy Behrens

**Ron and Sue Metty**

Roger and Sandy Davis

**Tania Mitton**

Roger and Sandy Davis

**Diane Mulkerin**

Roger and Sandy Davis

**Dennis Mullan**

David and Sally Mullan

**Andy Santos**

Florecita Saturnino

**Mary Urick**

Nancy Brockmeier  
Richard DiPrima  
Richard Haas  
Carol Olsen  
Ken and Mary Sichz  
Walt Disney Foundation  
Matching Program

## *GENERAL DONATIONS*

**Centurian (\$100 and over)**

Tama McWhinney

**Benefactor (\$500 and over)**

Christ the King  
Knights of Columbus,  
Council #11027, Lombard

St. Matthew  
Knights of Columbus,  
Council #9893, Glendale Hts.

Bishop James E. Fitzgerald  
Knights of Columbus,  
Council #14649, Downers Grove

**JEWELRY !!**

Thank you to  
our recent  
jewelry donors:

Laurie Fischer  
Tania Mitton  
Margie Pomykala

**Eyeglasses and cases  
were donated by:**  
St. Matthew's Parishioners

**WISH LIST**

Laser Black & White and  
Color Printer

Kitchen Cabinets and  
Countertops

Yardwork

### A look back at FY'18 ..

- ◆ The transition to the new process utilizing person chosen outcomes has been put in place for all persons served. Many terms have changed along the way, as well as forms, and role responsibilities. We now provide Community Day Services, with a Discovery process and Personal Plan being directed by Independent Service Coordinators. As the service provider, we develop and put in place an Implementation Strategy. Home Based Support Service Facilitation has also now been transitioned into Self-Directed Services.
- ◆ Family and community partners donated almost \$72,000. Fundraising efforts netted over \$21,000.
- ◆ Attendance levels ended at an 84% average. Potential funding received was at 90%. On time van arrivals and full 5-hour billing is greatly needed at this time and ongoing.
- ◆ We refinanced our mortgage for another five-year balloon, lowering our interest rate from 5.45% to 5.00%. We traded in two of our oldest vans to acquire a used 2016 Ford Transit people mover. We were able to replace our old, worn out carpeting with new laminate, and gave the room a much needed coat of paint.

**FY'19 is now upon us ....**



***The date is coming up quickly !!***

***Please join us for our  
Annual Fall Benefit***

***September 30, 2018 ,  
11:30 am - 3:30 pm,***

***Empress Banquets,  
200 East Lake Street, Addison, IL***

***Admission and Raffle Tickets  
will soon be available !!***

***1st Prize - \$500 Cash  
2nd Prize - "Night on the Town" Package  
3rd Prize - \$125 Cash***



### **HERE'S A PEAK AT SOME OF THE OTHER PRIZES AND PRIZE DONORS A PART OF THE RAFFLE!**

Adelle's Fine American Fare, Wheaton  
 Anyway's, Oakbrook Terrace  
 Billy Bricks, Lombard  
 The Bookstore of Glen Ellyn  
 Brianna's Flowers, Bloomingdale  
 Dockers Restaurant & Lounge, Fox Lake  
 Fire and Wine, Glen Ellyn  
 Fringe Boutique Salon & Spa, Lombard  
 Improv, Schaumburg  
 Ki's Steak and Seafood, Glendale Heights  
 Lettuce Entertain You Restaurants  
 Lynfred Winery, Roselle  
 Marcus Theatres Corporation  
 Naper Settlement, Naperville  
 Pinstripes, Oak Brook  
 Platt Hill Nursery, Bloomingdale  
 Safari Land, Villa Park  
 Shedd Aquarium  
 Sky High Jump, Naperville  
 The Theatre of Western Springs  
 The Westin, Lombard  
 US-99  
 Zanie's Comedy Nite Club, St. Charles  
 Ziegfield Troy Golf, Woodridge

**DO YOU FEEL LUCKY ????**

**Administration/Programming**  
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E-Mail: RRAF@RRAF.ORG

**Programming Annex**  
619 South Main Street  
Lombard, IL 60148

## *Where Reality is Respect, Appreciation, and Fulfillment*

### **Newsletter, July, 2018**

**BOARD MEMBERS:**

**Roger Davis**  
**Marilyn Flanagan**  
**Sally Field Mullan**  
**Jessica Vandermeir**

**OFFICERS:**

**Sally Field Mullan**, President  
**Marilyn Flanagan**, Sr. Vice President; Executive Director, Secretary  
**Zachary Slaughter**, Vice President, Day Services  
**David Mullan**, Treasurer

**ACCREDITED BY:**

**THE COMMISSION  
ACCREDITATION OF  
REHABILITATION FACILITIES  
(CARF) THROUGH DECEMBER 2018**



Please accept my donation in the amount of:

\_\_\_\_\_ Benefactor, \$500      \_\_\_\_\_ Centurian, \$100      \_\_\_\_\_ Sponsor, \$50  
\_\_\_\_\_ Friend, \$10      \_\_\_\_\_ Other

This donation is in memory of: \_\_\_\_\_

honor of: \_\_\_\_\_

Please send acknowledgement to:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Please make checks payable to RRAF and mail to 613 South Main Street, Lombard, IL 60148-3341. RRAF is a 501(c)(3) not-for-profit organization. All donations not exchanged for goods or services are tax deductible to the extent allowed by IRS regulations. Should you wish a copy of our certified financial audit, please request it in writing to address above.